



The ProVisS Suite

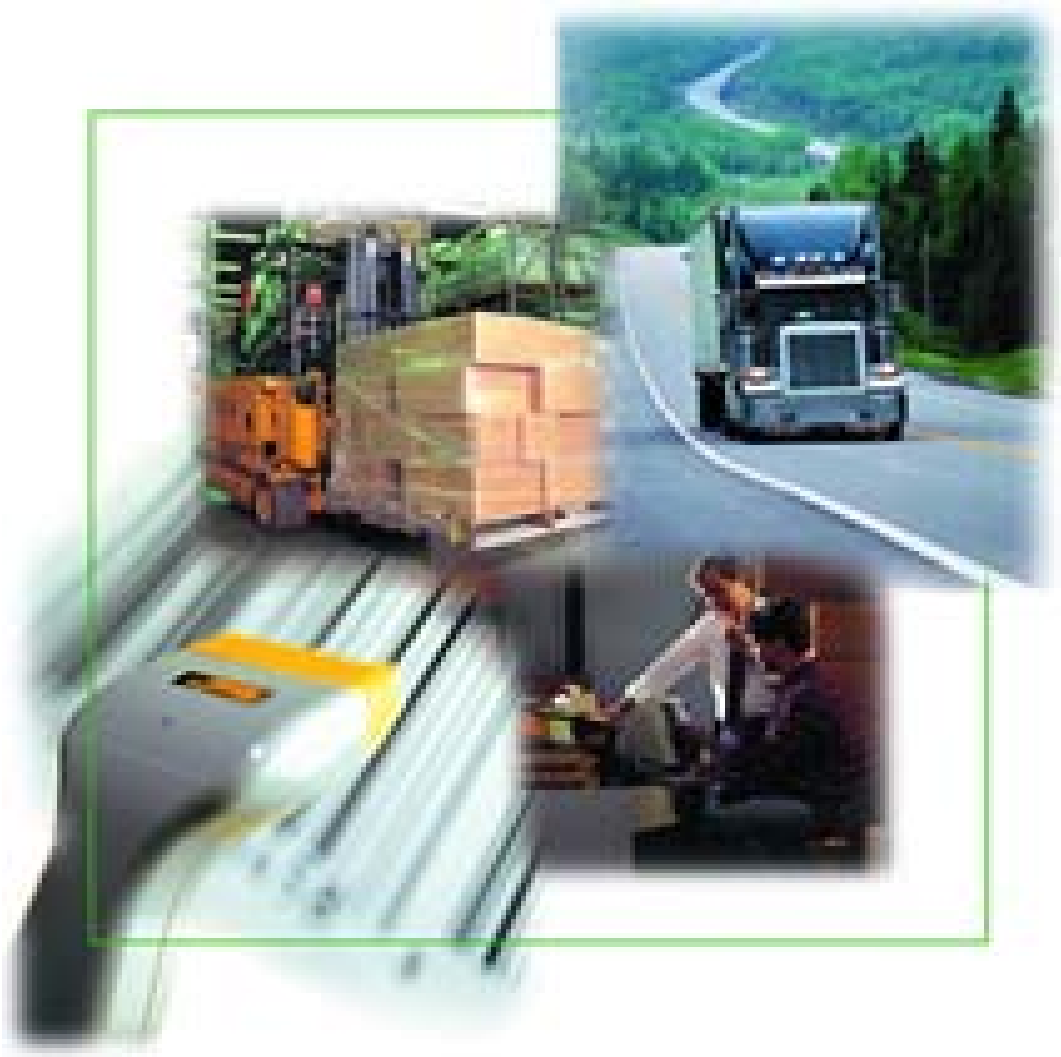
Powerful

Affordable

Flexible

Sophisticated

User-Friendly



THE RIGHT SOLUTION FOR ALL YOUR FULFILLMENT NEEDS

Order Fulfillment At Its Best

Welcome to Provis Innovations, a provider of highly functional distribution and manufacturing software. At Provis, we develop strong partnerships with both our customers and industry partners and take our relationships seriously.

Our approach to the needs of our customers is a proactive one, offering high-quality custom solutions, superior customer support and affordability. Our goal is to provide you with a solution that meets your current needs, while offering the flexibility to grow with your future business requirements.

Our flagship product, *The ProVisS® Suite* is highly versatile and will interface with almost any system or device found in a modern warehouse environment.

We focus on customer satisfaction and guarantee you'll see results.



The ProVisS Advantage

- ▶ User-friendly, easy to use
- ▶ Extremely flexible
- ▶ Fast ROI
- ▶ High uptime
- ▶ Improved supplier/customer relationships
- ▶ Maximized inventory accuracy
- ▶ Reduction in inventory
- ▶ Improved quality control
- ▶ Optimal space/staff utilization
- ▶ Improved productivity
- ▶ Dramatic increase in picking efficiency
- ▶ Decreased lead time
- ▶ Reduced backorders
- ▶ Dramatic managerial and operational control improvements
- ▶ Higher order accuracy
- ▶ Improved operator/labor efficiency
- ▶ Decreased operating costs
- ▶ Continuous customer support
- ▶ Dynamic data analysis and reporting
- ▶ Elimination of order checking
- ▶ Sophisticated utilization of RF technology
- ▶ More efficient shipping/scheduling



The Right Solution

Powerful. The ProVisS Suite is a powerful **Proactive Visibility System** designed to combine highly effective software solutions with state-of-the-art technology and equipment, with a focus on distribution and manufacturing.

Affordable. The ProVisS Suite is highly versatile, adaptable, and scalable to fit each customer's specific needs without unwanted or unnecessary features at a price point that can't be beat.

Flexible. The ProVisS Suite is flexible enough to accommodate single or multiple distribution centers and will interface with almost any system or device found in a modern warehouse environment.

Sophisticated. The ProVisS Suite provides a sophisticated architecture to help companies obtain advanced data analysis capabilities, manage inventory flow, labor, resources, and significantly improve profits, on-time delivery and customer service, yet is simple enough to be used by any employee.



The Foundation for Success

The ProVisS Suite offers many features designed to help Provis Innovations' customers manage their warehouse, distribution or manufacturing environments with ease and efficiency and is highly adaptable. It offers a variety of modules designed to enhance your top-to-bottom solution and help you to further streamline your process today while allowing complete flexibility for the needs of tomorrow. Whether you need standard applications or custom solutions, **The ProVisS Suite** from Provis Innovations can make the difference in bringing you to the next level in efficiency, cost savings and productivity.



Features:

- ▶ **Logistical analysis as it relates to specific customer requirements**
- ▶ **Host transaction interface**
- ▶ **General reporting system includes standardized reports**
- ▶ **Intuitive and flexible inquiry/maintenance forms on data tables**
- ▶ **Stock area/location matrix maintenance and product assignment**
- ▶ **Release mechanism to external order picking system(s)**
- ▶ **Access to standard SQL query language for ad-hoc queries**
- ▶ **Interface with compliant OLEDB/ODBC clients**
- ▶ **Extensible system audit logging functions**
- ▶ **Comprehensive user security subsystem**
- ▶ **RF device interface for any application requiring remote access**
- ▶ **Inventory management**
- ▶ **Restock management**
- ▶ **Complex location management (lot control, container tracking, etc.)**
- ▶ **Industry standard form generation (shipping and contents labels, packing lists, manifests, bills of lading)**
- ▶ **Order entry**
- ▶ **Invoicing/transaction interface with accounting system**
- ▶ **Full integration with industry pick-to-light systems (for example, CAPS, by Kingway Material Handling)**
- ▶ **Remote device control (conveyor systems, weigh scales and more)**



Our Commitment To You

Service and Support

Proviss Innovations exceeds the service our industry expects and demands, and we take pride in our commitment to you, the customer.

From the very first meeting, the staff at Proviss Innovations works hard to develop a partnership with its clients and industry partners to ensure the best possible success. Each customer is given the utmost attention before, during and after the project is completed.

When new software is installed, customers are provided with on-site training and support. Once implementation has been completed Proviss Innovations continues to provide the highest quality of support on an ongoing basis.



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Sara Lee Hosiery

In 1992, Sara Lee Hosiery, the world's largest hosiery manufacturer and distributor, began working with Proviss Innovations when they needed a front end order management system for their newly implemented CAPS™ pick-to-light system at the Hanes East Coast Distribution Center. Over the next two years, Proviss and Sara Lee built a close working relationship which resulted in the implementation of a full warehouse management system in multiple plants. As a result of Sara Lee's expert management and Proviss' sophisticated solutions, Hanes was able to eventually consolidate all operations into one warehouse.

Background In 1997, Sara Lee Hosiery was searching for someone to help implement an effective warehouse management system at their Aleo Rockingham, North Carolina L'eggs plant and distribution center. L'eggs had already attempted to utilize three different warehouse management systems over a four-year period. None were flexible enough to meet the needs of this high-volume facility. Inventory was highly inaccurate and could not effectively be located, there were large amounts of stock outages, and there was no effective interface to either the CAPS™ pick-to-light system or the SAP manufacturing system.

Solution Because of Proviss' continued success and familiarity with their sister company, L'eggs asked Proviss Innovations to implement the ProVisS Suite at their Rockingham, North Carolina facility. The largest, most important needs were inventory and restock management, which included the sophisticated process of container tracking, a progressive conveyor interface, comprehensive RF subsystem, and shipping. Proviss also provided the interfaces for the L'eggs pick-to-light and SAP systems.

Results Within months of using ProVisS, the results achieved at L'eggs were staggering. The container tracking module alone has helped minimize physical inventory losses from \$6 million to \$300,000. Dynamic data analysis allows management to make immediate decisions involving resource placement, order release and inventory movement. The sophisticated conveyor interface has helped to consolidate product off the manufacturing line for easy palletization and quick placement to reserve locations. Open restock requests can now have product dynamically routed to primary locations, and sortation of in-process orders is now directed to the most effective shipping lanes. L'eggs' RF Subsystem is used specifically for all inventory transactions, and the location director is time-saving, more efficient, and provides inventory availability in real time. RF shipping allows for verification of counts for orders onto specific trailers, provides notification if orders are mixed, and automatically generates related shipping documents (i.e. manifests, bills of lading, etc.). In short, the successful implementation of the ProVisS Suite has saved Sara Lee Hosiery millions of dollars in operations.





Gertrude Hawk Chocolates

Gertrude Hawk Chocolates, a well-known chocolate manufacturer, first began working with Proviss Innovations in 1994. Proviss provided Gertrude Hawk with invaluable guidance on system selection and subsequently, installed elements of the *ProVisS Suite*. Today the partnership continues as Gertrude Hawk regularly enhances elements of their system.

Background Proviss Innovations was retained by Gertrude Hawk Chocolates to provide guidance and develop a warehouse management system which would improve order entry, provide an improved picking interface, and offer more accurate and timely feedback from the pick lines. Order entry was the primary concern. Information was not able to be entered in a timely manner and was slowing keyers substantially. The existing system did not allow for accurate order and inventory posting because information was outdated before it reached its intended destination, increasing the investigation time necessary to verify information. In short, these deficiencies were costing Gertrude Hawk unnecessary time and money.

Solution Gertrude Hawk was well aware of their needs and worked closely with Proviss to collectively form a strategy to develop the right logistical design and application, and to help improve results and operating methods. The largest and most important priority was to customize the *ProVisS Suite* to improve Gertrude Hawk's order entry needs. Additional performance modules included in the system were *order release and fulfillment, location management, invoicing, cubing, customer service system, shipping, data analysis, and transactional inventory of product usage*.

Results Shortly after implementing the *ProVisS* system, Gertrude Hawk experienced a dramatic increase in the number of keyers that were able to access the system at one given time. There was also a huge cost reduction and time savings in order processing. Dynamic data analysis is now available to key members of management, and Gertrude Hawk is processing orders with superior speed and accuracy.





MISSION STATEMENT

Proviss Innovations is a full-service provider of highly functional software and integration services. Our mission has been the same for 20 years – to provide the highest quality solutions and unparalleled customer support, all at an affordable cost to our customers.

At Proviss, we work hard at developing and maintaining strong partnerships with our clients and business partners. Our steadfast commitment is to provide guidance to our customers and partners to help develop the right fulfillment solution for today while allowing complete flexibility for the needs of tomorrow.



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